

RAILCREW **Xpress** NEWSLETTER

15729 College Blvd., Lenexa, KS 66219
 Phone: 913.928.5000 Fax: 913.928.5016

Helpful Phone Numbers

Payroll-877.928.5046

Benefits-888.335.9545

401(k)-800.878.5220

or

Pat McGown

888.335.9545 x 1336

Harrasment-888-347-1206

Start by contacting your
 Location or Regional Manager
 for the following:

- Personnel matters
- Payroll matters
- Changes to your name, address, telephone, marital status, # of dependants, and leaves of absence
- Report a job-related injury
- Harassment
- Hours of service violation



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Volume 2, Issue 11
 June 2009

Hours of Service

By Keith Rosenblum, Vice President

We are contractually required by the railroads to comply with the U.S. Department of Transportation's Federal Motor Carrier Safety Regulations for driver hours of service (HOS). There is still confusion as to what the HOS restrictions are. So for clarification, the following is our company policy. Please note that compliance with hours of service is one of our eight *Critical Safety Rules (CSR's)*. CSR's are so important in Rail-Crew Xpress that there is absolutely no tolerance for their violation. Compliance with CSR's saves lives and that is why they are so critical.

Hours of Service Limitations

Drivers may drive a maximum of 10 hours in any one shift.

Drivers must have a minimum of 10 hours

of rest between shifts. More is better.

Drivers may not exceed 12 hours on duty in any one shift.

The only exception to the 12-hour maximum is if there is an accident, road closure or adverse weather that causes the driver to be delayed. Excessive wait time for crews is not an excuse to exceed the 12-hour rule. Even with authorized exceptions, a driver may never be on duty greater than 15 hours.

To again emphasize the 12-hour maximum on-duty rule, exceptions should be rare. The extra 3-hour on duty margin of time may not be scheduled in a shift and must be approved by a location or regional manager if a driver is unable to comply.

Union Pacific North Little Rock Service Unit Recognizes Charles Jones

A Conductor wrote in his account of the events on May 8, 2009:

"I was putting a rock train up at Butterfield near Malvern Friday night. Because of the rain and gusty wind, I could not ride on the side of the car and had to ride inside of the car. The car was too deep and I could not see out of the car, so I stopped the train. I could not get out of the car. Mr. Jones tried several attempts to get me out. Finally, he climbed down into the car himself and assisted me out. He then had the strength to get himself out."

UP would like to recognize this driver for his help and really going the extra mile. RCX would like to thank our very valued client for taking the time to recognize above and beyond actions of our valued Drivers.
 Good job, Mr. Jones!





RAILCREW XPRESS IS HIRING!

RCX posts open positions in each issue of the newsletter and on the RCX blog. The blog will be updated each Monday with the most recent listing of open positions throughout RCX.

The following locations are hiring drivers :

Location

- Bill, WY
- Alliance, NE
- South Morrill, NE
- North Platte, NE
- Columbus, NE
- Fremont, NE
- Omaha, NE
- Council Bluffs, IA
- Boone, IA
- Lamar, CO
- Dodge City, KS
- Amarillo, TX
- Lubbock, TX
- Oklahoma City, OK
- Tulsa, OK
- Corpus Christi, TX
- Texarkana, TX
- Camden, MO
- Monroe, LA
- Shreveport, LA
- Little Rock, AR
- Abilene, KS
- Strang, TX

Lee H. Webb

The following is an excerpt from Mr. Webb's obituary. RailCrew Xpress would like to thank Mr. Lee Webb for his years of service and express our sympathy to his family for their loss.

Hire date: 12/5/2006

1936 - 2009

Mr. Webb was born May 15, 1936 at Villa Rica, Georgia to Boyd and Jewell (Pate) Webb and passed away at Prowers Medical Center on May 10, 2009 at the age of 72.

He is preceded in death by his parents and two half brothers.

Lee is survived by his wife, Jerilou Webb of Lamar, two sons and their wives; Horace Lee (Susan) Webb, Jr. of Mapleton, Rhode Island and John Boyd (Marcie) Webb of Lompoc, California. Also surviving are four grandchildren; Jessica and Jolene Webb and David Boyd and Cody Ray as well as his brothers and sisters; James L. Webb of Keystone, Florida, Mary Jo Linker of Georgia, Phyllis Collins of Georgia, Frankie (Wanda) Register of Keystone, Fla., Samuel (Linda) Webb and Joyce Whitmore all of Jacksonville, Fla.

Mel Torres, Regional Manager, had this to say about Mr. Webb, "Lee was a great employee. He enjoyed his job and took it very seriously. Everyone who worked with him (RailCrew Xpress coworkers and BNSF Employees) never had a problem with Lee. He was always willing to go above and beyond to get the crews where they were going. I personally worked with Lee and he was a very generous and very likeable man. He will be missed by ALL."

Employee Surveys

By Randy West, President and Chief Operating Officer

You should be receiving an Employment Survey in the mail in the very near future. We know most people throw surveys in the trash as soon as they get them. We are hoping that you take about 5-10 minutes to answer 25+ short, simple questions about how you view your employment with RCX. All of the questions simply need a check mark in the column that best describes your feelings toward each question. If you want to share additional information, ideas or concerns there will be a comment section at the bottom of the form. The top of the form will ask for your location, position and years of service with the company. We will not ask your name or use this information in any way other than to make sure we are on track with the changes that have already been rolled-out into the field and to identify additional ways we can improve the field operations that are vital to the success of RCX. So, when you receive this form in the mail, please share with us your thoughts so we can continue to support and improve your vital role within RCX. The form will be easy to refold, seal and drop in the mail to AlphaStaff. AlphaStaff will track and report only the results back to RCX. Thank you in advance for your help and insight into the field operations!

Thought for the day...

If you wish to be successful, help others succeed. If you wish to help others succeed, be successful yourself. We all have a common goal. **SUCCESS.**

